



6 UX Elements of a Great Legal Website

April 27, 2023



Agenda

1. Introductions
2. Redesigning/Developing a Website
3. The 6 UX Elements + 1 Other Consideration
4. Q&A / Giveaway

Redesigning/Developing a Website

**Don't reinvent
the wheel.**

Redesigning/Developing a Website

Home > Files > WordPress > Corporate > Business

Igual - Law Firm WordPress Theme

By zozothemes 36 sales Recently Updated Well Documented

Item Details Comments 3 Support



igual
SINCE 1988
LAW FIRM WORDPRESS THEME

- Professional design
- Customization options
- Built-in features
- SEO optimized + RTL

SPECIAL EDITION - INTRO SALE

[Live Preview](#)

Regular License \$29

- Quality checked by Envato
- Future updates
- 6 months support from zozothemes i
- Extend support to 12 months ~~\$44.88~~ \$6.38

[Add to Cart](#)

Price is in US dollars and excludes tax.

Elite Author

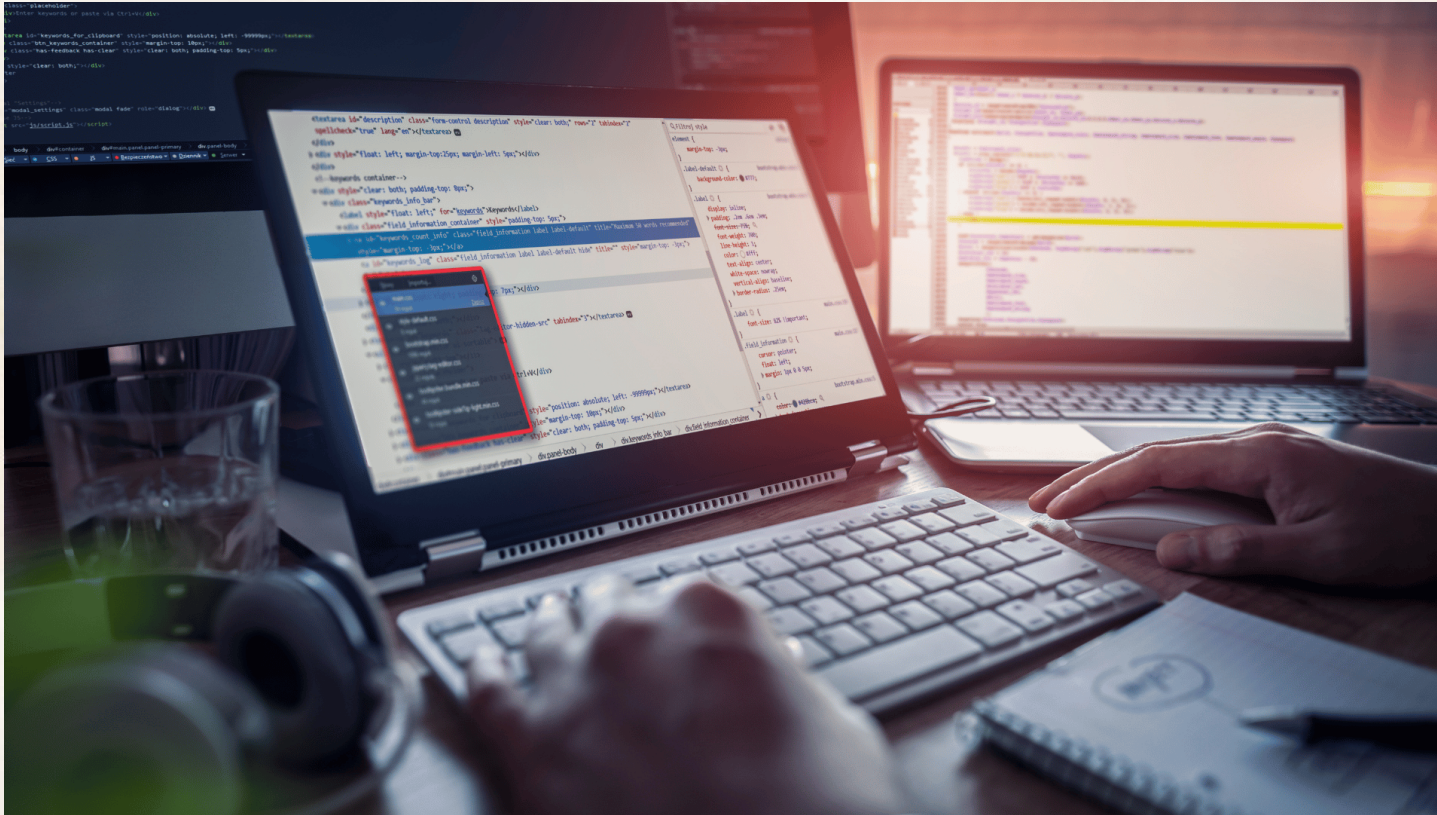
zozothemes



Core Steps

1. **Secure a domain**
2. **Connect your domain to the CMS** you want to use to develop your website (we recommend Wordpress, Wix, Squarespace, etc.)
3. **Choose a paid theme** so you don't need to do a lot of design or customization. But pay the \$50 per year (Wordpress).
4. **Add core plugins** such Yoast SEO (meta description character counts), Imagify or Smush (for image reduction), Simple 301 redirects)
5. **Add a web page builder (plugin)** such as Elementor to make your life easier.
6. **Design a logo** in multiple sizes.
7. **If you are redesigning, make sure to redirect pages** on a 1-to-1 basis.

Redesigning/Developing a Website



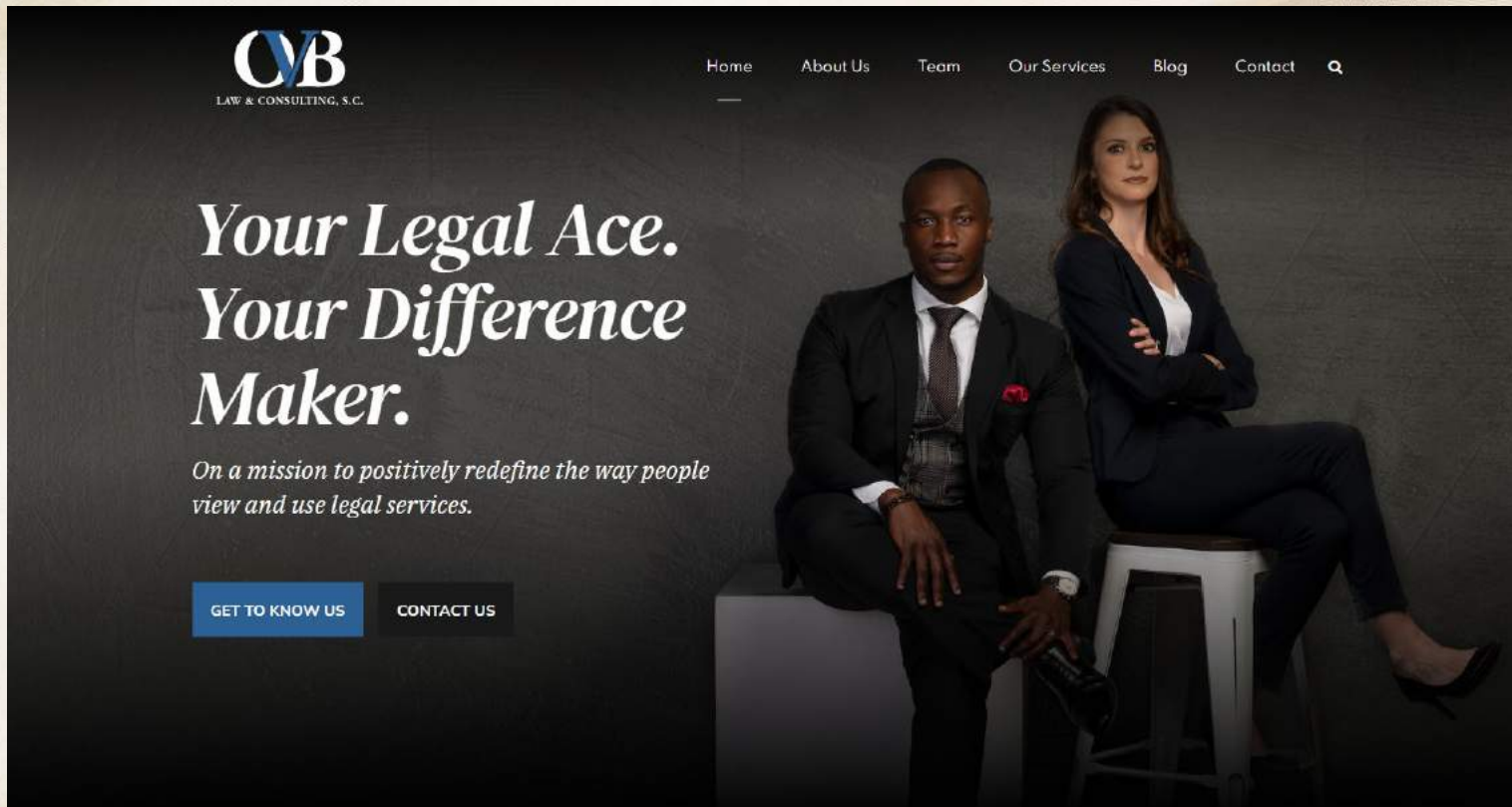
Some Don'ts

1. Don't hire others to develop your website without you getting access to it.
2. Don't use services that will bundle your website with a "lead generation" package – one that has ongoing payments per month. In the end, you'll end up likely getting scammed. And you won't end up owning the website or getting decent marketing. And you're locked into a contract for as long as you need a site.
3. Don't forget to connect your website forms to your email marketing automation platform.
4. Don't forget to add your SSL (secure socket layer certificate)



6 UX Elements of a Great Legal Website

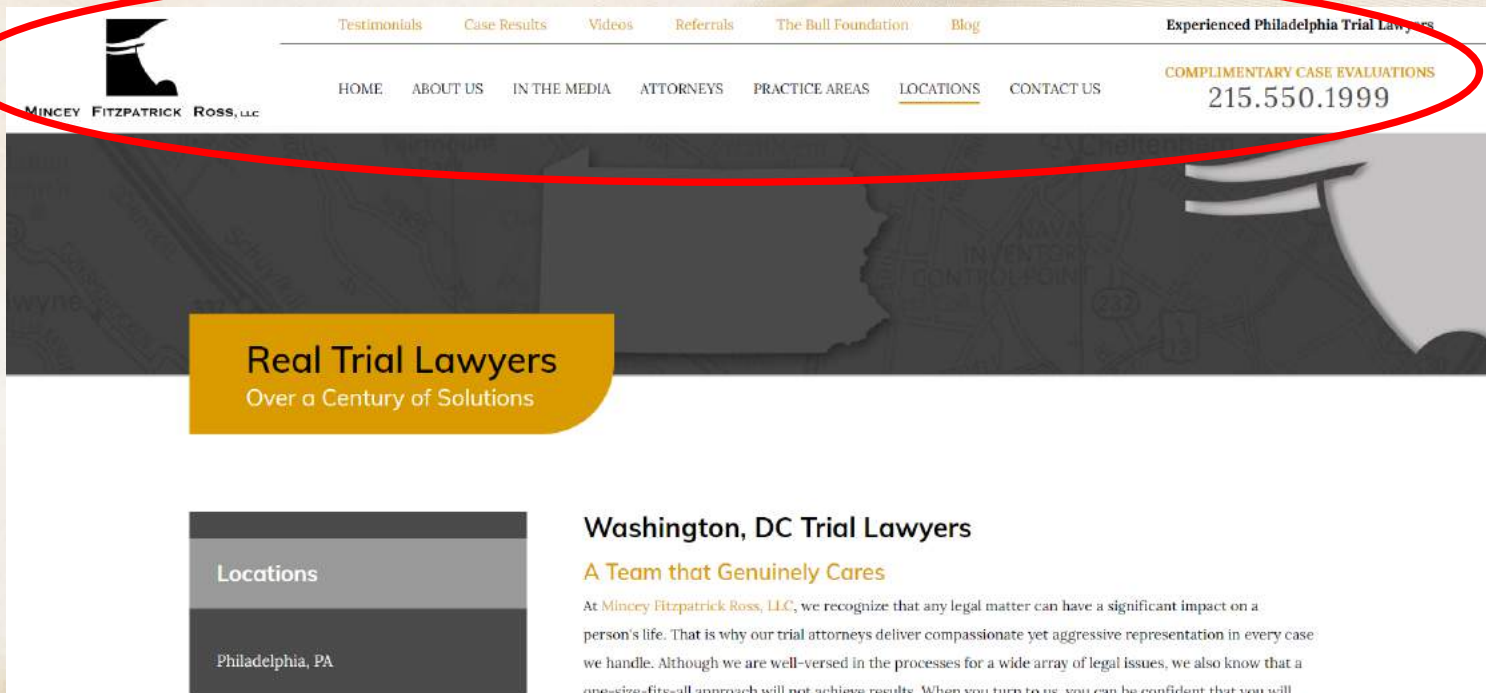
6 UX Elements of a Website



Element No. 1: Visual Design

- Consider visual weight of elements on a page
- No more than 4-5 elements in desktop in any given window. 1 to 2 max for mobile.
- Use professional images, video that fit your narrative (original media is best). Invest in it!
- This is OVB in Milwaukee

6 UX Elements



Element No. 2: Navigation

- Don't overwhelm and don't confuse people.
- Too many navigational elements take up too much space on the page. 20 percent of visual space here. Aim for 12 to 15 percent on desktop.
- Use audience-focused labels
- Include contact information. Nice job on the phone number but it's Philadelphia (I'm looking for a D.C. trial lawyer)

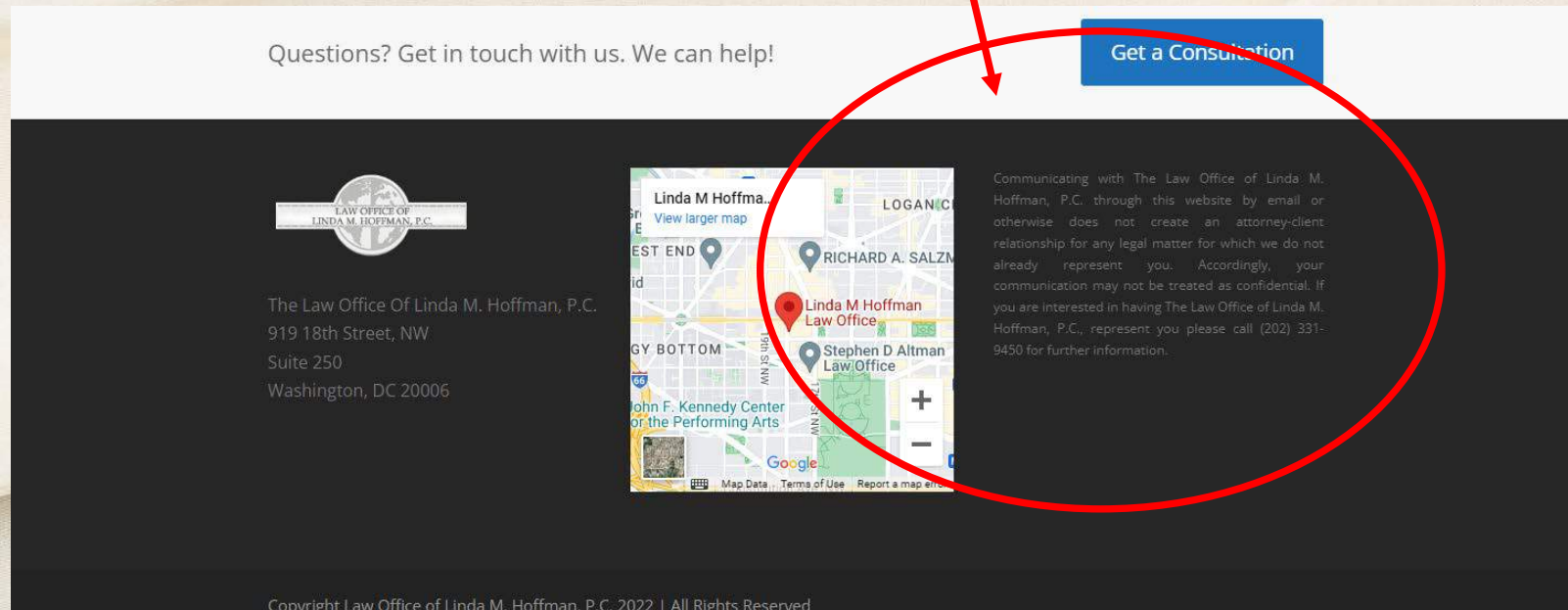
6 UX Elements

Element No. 3: Colors & Fonts (Part 1)

- Make sure to use a font color that has enough contrast with the background. The general rule is a 4:1 contrast ratio.
- Go here to check: <https://webaim.org/resources/contrastchecker/>

Questions? Get in touch with us. We can help!

[Get a Consultation](#)



The screenshot shows the footer of a website for 'The Law Office of Linda M. Hoffman, P.C.'. The footer is dark grey with white text. On the left is the firm's logo and address: 'The Law Office Of Linda M. Hoffman, P.C., 919 18th Street, NW, Suite 250, Washington, DC 20006'. In the center is a Google Map showing the office location at 'Linda M Hoffman Law Office' with a red pin. To the right of the map is a disclaimer: 'Communicating with The Law Office of Linda M. Hoffman, P.C. through this website by email or otherwise does not create an attorney-client relationship for any legal matter for which we do not already represent you. Accordingly, your communication may not be treated as confidential. If you are interested in having The Law Office of Linda M. Hoffman, P.C., represent you please call (202) 331-9450 for further information.' At the bottom center is the copyright notice: 'Copyright Law Office of Linda M. Hoffman, P.C. 2022 | All Rights Reserved'. A red circle highlights the 'Get a Consultation' button and the map area, with a red arrow pointing from the text in the top section to the button.

The Law Office Of Linda M. Hoffman, P.C.
919 18th Street, NW
Suite 250
Washington, DC 20006

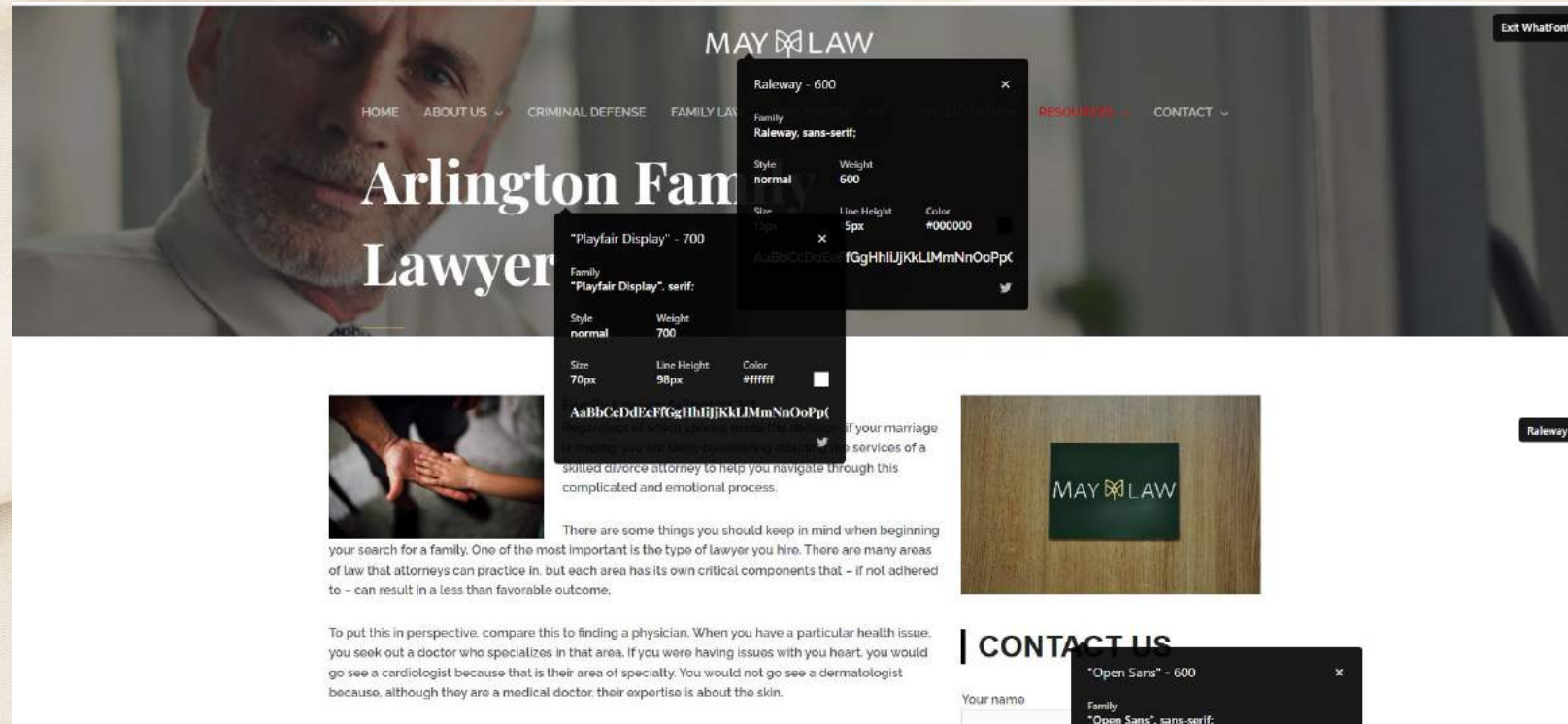
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6 UX Elements

Element No. 3: Colors & Fonts (Part 2)

- Generally choose a single font across everything and use it consistently.
- Otherwise, this part of your visual identity will be diluted.



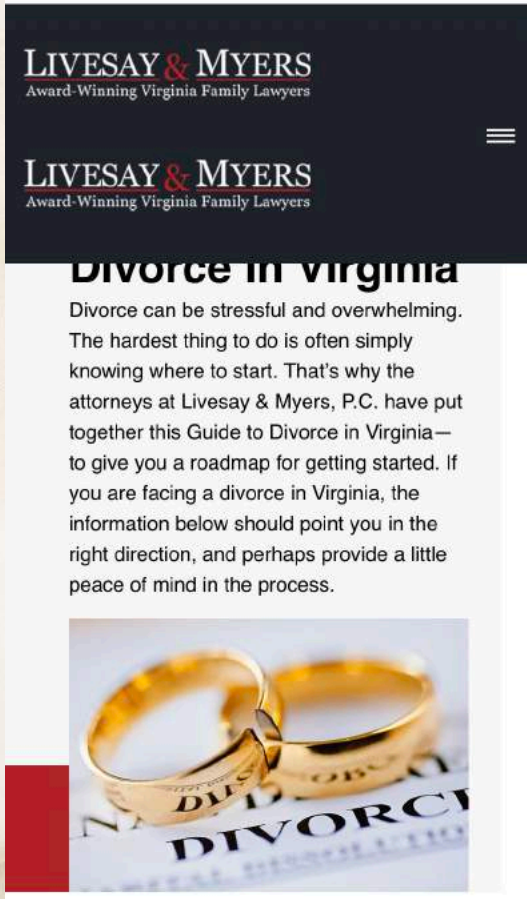
6 UX Elements



Element No. 3: Colors & Fonts (Part 3)

- Limit the colors. Too much color overwhelms the user. Choose a palette and stick with it. Use tints or shades of a core color.
- This site has 24 colors defined in its CSS. Probably too many. Apple uses 12 to 15.

6 UX Elements



Element No. 4: Mobile Experience

On the left is the mobile experience, above is the desktop.

- Most sites use a responsive experience (a CMS that allows for websites to respond to the device used. Sites are basically cut at 3 different breakpoints – one for mobile, one for tablet and one for desktop)
- But you should always, always check the mobile site to look at the experience. This header on mobile site is doubling, obscuring the content and making the firm look unprofessional.
- Also, check the hamburger menu to make sure elements are easy to navigate in mobile too.
- There should be NO horizontal scrolling either.

6 UX Elements

Element No. 5: Speed

Your pages should load quickly. Speed is money. Aim for less than 2 seconds for what's known as "first contentful paint"

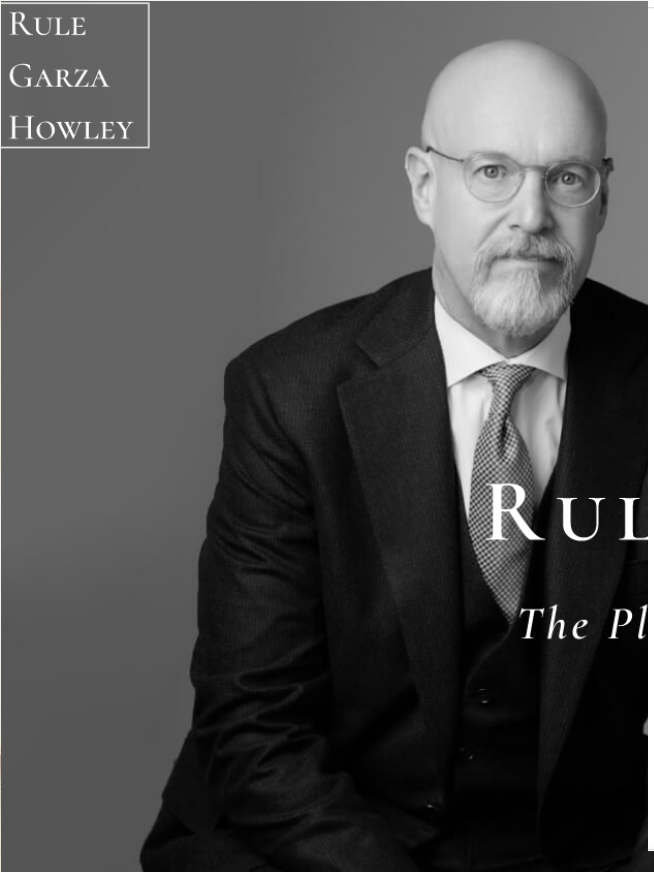


6 UX Elements

Element No. 5: Speed

You can go to Google's PageSpeed Insights to check your website speed. This site ends up being a bit slower in mobile but not bad in desktop.

https://pagespeed.web.dev/



Report from Mar 31, 2023, 4:20:03 PM

https://www.rulegarza.com/ Analyze

Mobile Desktop

Discover what your real users are experiencing No Data

Diagnose performance issues

Metric	Score
Performance	37
Accessibility	100
Best Practices	100
SEO	86

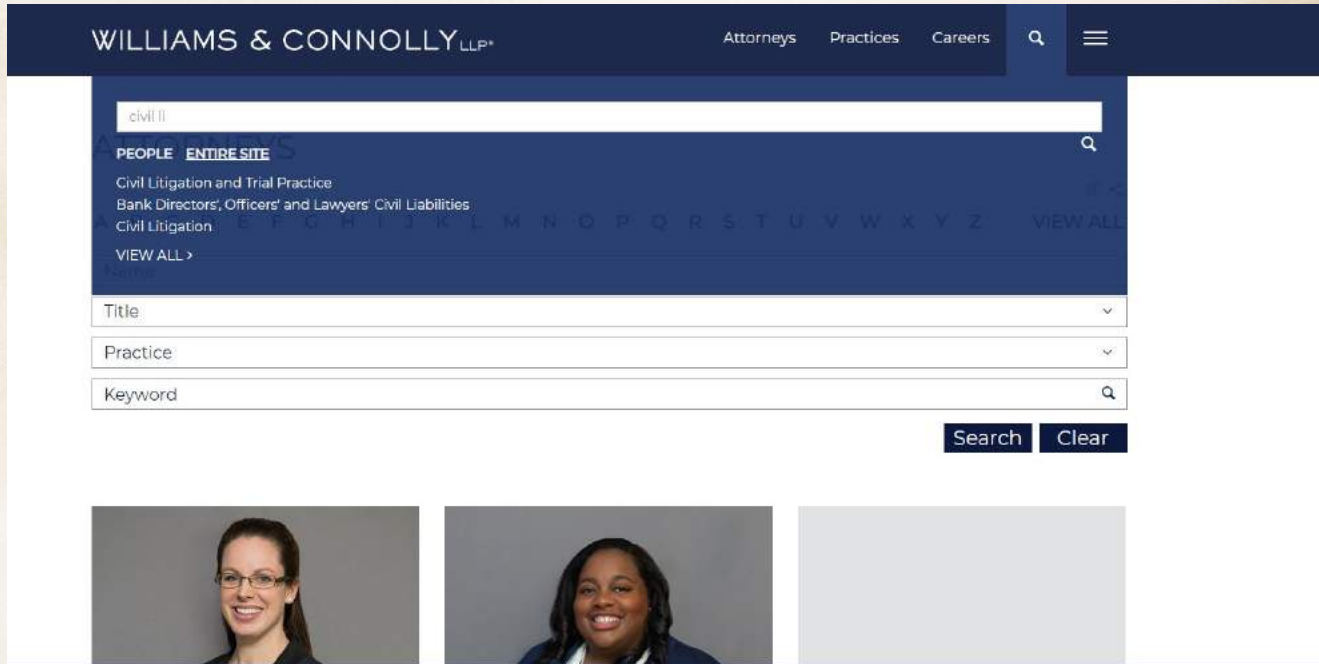
37 Performance

Values are estimated and may vary. The performance score is calculated directly from these metrics. See calculator.

▲ 0-49 ■ 50-89 ● 90-100

METRICS Expand view

6 UX Elements



Element No. 6: Internal Search

Hopefully, most of you will develop content on a regular basis. And build out a robust website with content. We would make sure to include a search function. A few tips:

- **Include auto-complete.** Here's an example of Williams & Connolly, not a small law firm. It has a civil litigation practice. It does have autocomplete but inexplicably makes me click another tab to get there.
- **Include some snippets for results.** W&C do. Just not very well. At bare minimum default to a Google-like result. Two line descriptions.
- **Handle misspellings etc. 'liabilities'** Did you mean "liabilities" or "liability"

+1 Consideration

Finally, a General Rule: Make It Easy to Find in Google (SEO)

For most sites, we look at things such as personalization for user experience. But for legal sites, let's include SEO as one important consideration. Some easy things to do:

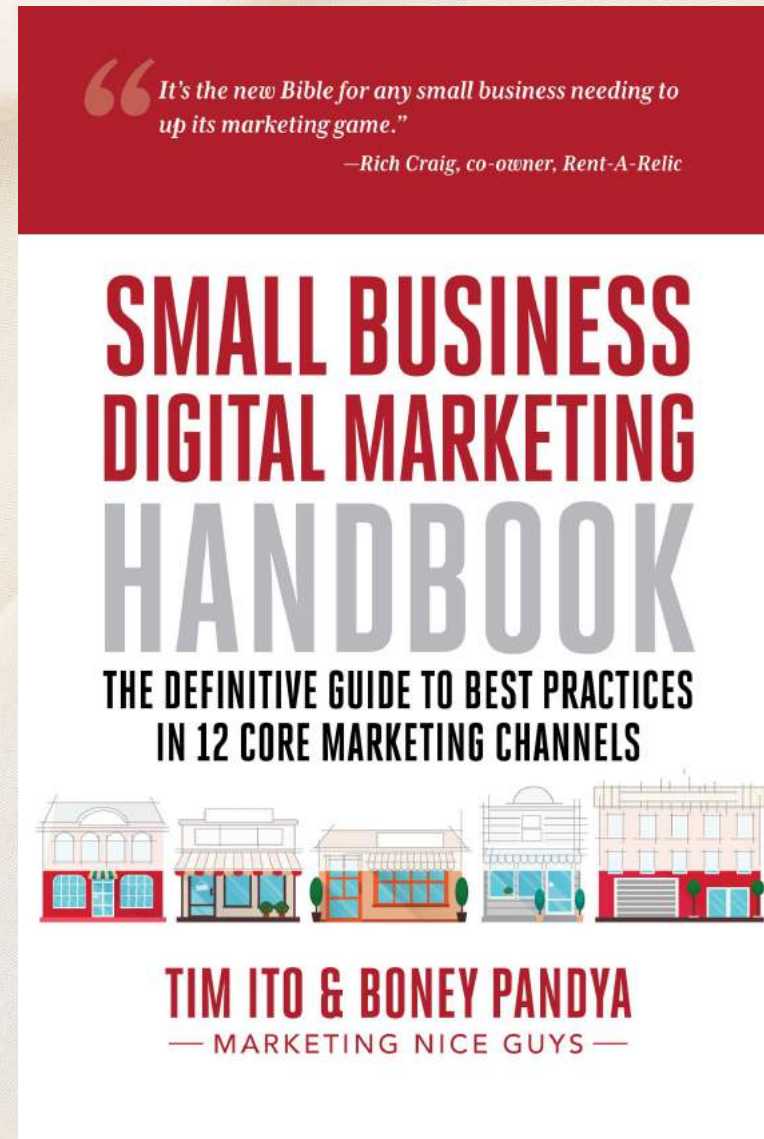
- Create unique localized landing pages for geographic areas
- Cross-link your pages (have at least 5 links pointing to any page of your website)
- Pay close attention to URLs, Page Titles, and H1 and H2 headlines
- Repeat core keywords in the body copy and emphasize them in italics, bold, bullets.
- Use keywords in hyperlinks



Book Giveaway: The Small Business Digital Marketing Handbook

Who created the first pay-per-click model in search advertising?

- A. Excite/At-Home
- B. AltaVista
- C. Google
- D. GoTo.com (Later Overture)
- E. Lycos
- F. Netscape (Later AOL)



Marketing Nice Guys: How We Can Help Private Practice Lawyers



Marketing Agency Management Solutions

- Managed social media marketing & advertising
- SEO and content strategy & development
- Paid search, display and video (programmatic) advertising services
- Email marketing & automation/lead generation
- Website design and development services
- Strategy and narrative development

The Advertising Guide for Lawyers

Our guide to selecting the right paid media for your law firm.

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The Advertising Guide for Law Firms



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Q&A

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